

Certificate Install - Apple iPhone or iPad

These instructions are for Apple iPhones or iPads.

On your Apple iPhone or iPad, you may get certificate error messages when going to secure websites, or the sites might not load at all. Secure websites have addresses that begin with "https" and they show a padlock icon in Safari's address bar once they've loaded. To load these sites without the error messages you need to install N4L's security certificate onto your device.

- 1. Ensure you are connected to Kerikeri High School's 'KKHS_Mahi' wifi. Instructions on how to do this are in the Connect Apple iPhone or iPad document on this webpage.
- 2. Open Safari and type in 172.17.0.1 to go to the download site.
- 3. Click the green Download button to download the certificate. A message about downloading a configuration profile will appear. Select 'Allow'. A confirmation message will appear once the profile has downloaded.
- 4. Go into 'Settings', 'General', 'VPN & Device Management' (or 'Profiles' on older versions). There will be a 'Network for Learning (N4L) Root CA' profile listed there.
- (Note: The 'VPN & Device Management' or 'Profile' menu options will only appear if you've successfully downloaded the certificate).
- 5. Select 'Network for Learning (N4L) Root CA' then select 'Install' in the top-right. Enter your device's passcode when prompted.
- 6. Messages about the certificate will appear. Select 'Install' twice more to complete the install.
- 7. Go into 'Settings', 'General', 'About', 'Certificate Trust Settings', and move the slider next to 'Network for Learning (N4L) Root CA' to 'On'.

Select 'Continue' on the warning message.

8. Re-open Safari. Try going to a secure website, e.g. https://www.google.com You should no longer get certificate security warnings.

These instructions were written using IOS v17.2.1. The installation details may differ on other versions, but the concepts are the same.